

# Terms and Conditions

([www.astral.com.mt](http://www.astral.com.mt))

## **Delivery Charges, Terms and Conditions:**

Delivery of a total purchase that exceeds the value of € 50.00 is free of charge within the Maltese Islands. If the purchase does not exceed € 50.00 a delivery fee of € 10.00 will be charged. For delivery outside the Maltese Islands, a separate quotation needs to be issued before shipment.

## **Warranty:**

Thank you for purchasing this set. We wish to inform you that your set is guaranteed for 2 years from date of purchase. This Guarantee is offered as an extra benefit and does not affect your legal rights.

Under this guarantee your set is covered for electrical, electronic and mechanical faults. Astral Enterprises Ltd., undertakes to exchange or repair free of charge including labour to the purchaser, any part of the set found to be defective within the stated period provided that the set has been used under normal circumstances and by the original purchaser only. This guarantee does not, in any way, cover damage or faulty operation resulting from misuse and/or mishandling of the set or due to unsuitable electricity supply.

The set should be serviced and repaired by Astral Enterprises Ltd., only. Should any other person, not authorized by this company, repair or in any way tamper with the set, this guarantee becomes null and void. The company reserves the right not to service, repair or maintain the set at any time during or after the guarantee period if this set has been tampered with in any way by a person or technician not authorized by the company.

The duration of this warranty shall not be extended except for that period equal to the time during which the seller had products or parts thereof in his possession in order to perform or execute this warranty or as a result of the recall of the product or part thereof by the manufacturer. This guarantee is valid for the original purchaser only.

Parts replaced outside the warranty period are not covered unless these are proved defective at the time of replacement and/or repair.

Unnecessary calls, service calls, are not covered under these warranty conditions and are chargeable at the minimum hourly call charge prevailing at the time and at the same rate of any additional hour and part hour inclusive of TAX, made payable to the technician upon completion of the works.

Liability is strictly limited to repair or exchange of the product or defective parts or to any other remedies available to the consumer under the Consumer Affairs Act, Cap. 378 of the Laws of Malta as amended from time to time (the "Act").

This document must be readily available and produced on demand by (name of seller) or its authorized representative. Failure to produce this document and the relative fiscal receipt, will automatically disqualify claimant from warranty. It is advisable that prior to making a claim, operating instructions and troubleshooting are carefully read.

Should any defect arise and a claim under guarantee become necessary, the set should be returned to the dealer from where it was originally purchased.